

April 23, 2014

To Whom It May Concern:

I have worked with Travelwell since 2007, when my wife, Judy, wanted to find her roots, back in the eastern part of Germany (Western Pomerania). We were fortunate to be introduced by our US Travel Agent, to Travelwell in Switzerland.

The owners, Barbara and Marc Nordmann, did a marvelous job by finding not only the place Judy was born, but they also found the relatives living still in the area and Judy's Aunt living in Dusseldorf. It was an amazing adventure, planned perfectly by Barbara and Marc.

While based in Switzerland, Travelwell handles requests - special requests such as ours - throughout Europe. Travelwell has a unique way of taking care of all small, but in the end, very important details of every tailor-made trip. They design each trip uniquely for their customers. In fact, we did not feel like we were treated like customers, but rather like family guests or close friends, throughout the entire trip. Marc, as our Tour Manager, and Barbara, the good spirit in the office, made possible whatever we requested. They were able to accommodate many changes plans on very short notice (within hours), whenever we wanted to adjust something. Not something every Travel Company can successfully do at a moment's notice!

The hotels they chose, the excursions they planned, the places for meals they selected, always set a high standard for trips to follow.

Travelwell provided excellent services and attention to our needs. We highly recommend them to anyone planning a trip to Europe.

In fact, since 2007, we have had Travelwell organize all our journeys to Europe, even to the Caribbean. All six trips have been fantastic! The guides were first rate, the locations were relevant to our interests, and the transportation was outstanding.

We highly recommend the services of these highly competent & engaging people to any one travelling.

Regards,

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